

Privacy Policy

Your privacy and the security of your personal information is important to us.

At Language Access Group, we recognize that your personal information is valuable and important to keep private. Below you can explore what type of personal information we collect and receive when you use and visit our website, and how we safeguard your information.

Personal Information:

We never sell or give your personal information to a third party. All personal information that you share with us is kept 100% private.

Cookies:

We do not use cookies to store information, such as your personal preferences when you visit our site.

Advertising:

We do not use your information for future advertising. We may occasionally send you a follow-up thank you note via e-mail.

Our Client's Work:

Where we work with direct clients, we keep all documents related to a translation project stored on the hard drive of a password protected computer that is backed up regularly to an external drive in order to prevent technical failures.

If requested by the client, any source/ target documents provided may be deleted from the computer hard drive once payment has been received.

Payment Information:

We do not store any of your payment information. It is transmitted securely to our credit card processor and no sensitive payment data is stored on our files.

Confidentiality:

As State Certified interpreters, we are governed by the Colorado Judicial Department Code of Professional Responsibility for Court Interpreters which states:

Interpreters shall keep confidential all matters interpreted and all conversations overheard between counsel and client. Interpreters should not discuss a case pending before the court.

Restriction of public comment:

The Colorado Judicial Department Code of Professional Responsibility for Court Interpreters states:

Interpreters shall not publicly discuss, report, or offer an opinion concerning a matter in which they are or have been engaged, even when that information is not privileged or required by law to be confidential.

If you have any questions regarding your privacy, feel free to contact us at any time.